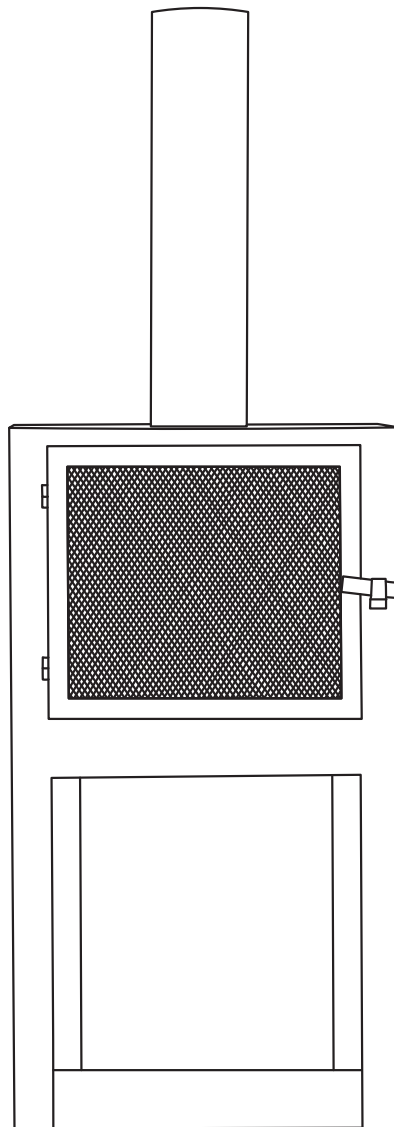


GLOW

JASPER
CHIMENEA



99357022

PRE-USE PREPARATION, MAINTENANCE,
SAFETY & OPERATING INSTRUCTIONS

FOR OUTDOOR USE ONLY

READ ALL INSTRUCTIONS & SAFETY WARNINGS CAREFULLY BEFORE USE KEEP INSTRUCTIONS IN A SAFE PLACE FOR FUTURE REFERENCE

IMPORTANT

Before you assemble, install, place or use this product for the first time, read and follow the supplied instructions and safety warnings. This is to prevent the potential of fire, personal injury, death or property damage as a result of improper usage. Improper installation, placement, adjustment, alteration, service or maintenance may cause property damage, injury or death.



WARNINGS – CAUTION

- This product is suitable for use **ONLY** on soil and gravel. Using this product on non-recommended surfaces can be harmful and potentially result in damages to the fire pit or chimenea and surfaces below the fire pit or chimenea.
- **FOR OUTDOOR USE ONLY.** DO NOT use the fire pit or chimeneas indoors.
- If your fire pit or chimenea has an integrated wood storage section, it **MUST NOT** contain firewood while the fire is in use.
- If your fire pit or chimenea is made from clay it needs to be cured. Refer to the instructions below to successfully cure your fire pit or chimenea.
- When in use, **all** surfaces of the fire pit or chimenea will get hot.
- DO NOT touch the fire pit or chimenea during use.
- NEVER leave the fire pit or chimenea unattended during use.
- DO NOT allow children or pets near the fire pit or chimenea during use. Ensure that they are supervised at **all** times while the fire pit or chimenea is in use.
- Ensure the fire pit or chimenea is positioned at **least** 4m distance from any side or overhead combustible materials. Eg. fences, deckings, trees, etc.
- ALWAYS use a 30mm layer of dry washed sand in the base of the fire pit or chimenea (Do not use garden loam or brick sand).
- NEVER overload the fire pit or chimenea.



**ONLY USE ON
Soil or Gravel**



**ONLY USE
Outdoors**



**CAUTION
Hot to Touch**



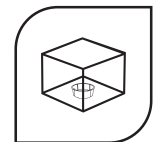
**DO NOT Leave
Unattended**



**Keep Children &
Pets Away**



**DO NOT
Overload**



**Suggested Safety
Clearance**

OPERATING SAFETY TIPS

- Always check your local fire regulations before use. Never operate in a total fire ban.
- Check the weather forecast before using the fire pit or chimenea. Don't use your fire pit or chimenea during high winds.
- Before lighting, ensure that the fire pit or chimenea is stable and on an even and level surface.
- Closely supervise children and pets around the fire pit or chimenea at **all** times.
- Do not sit or stand on any part of the fire pit or chimenea.
- Always wear heat-resistant gloves when handling the fire pit or chimenea and fuel. Use fire tools to manage the fire – never use your bare hands.
- Always **allow** hot fire tools and accessories to cool in a safe place, out of reach of children and pets.
- Always ensure the unit has completely cooled before moving.
- Avoid wearing loose clothing while operating the fire pit or chimenea.
- Do not cover or surround the fire pit or chimenea with insulating materials.
- Do not use the fire pit or chimenea for any purpose other than its intended use.
- Do not use this fire pit or chimenea while under the influence of alcohol, prescription or non-prescription drugs or any substance that may impair sound judgment.

BEFORE ASSEMBLY OR USE

- To prevent accidental fire/smoke damage, remove any packaging before use, but retain the safety instructions for future reference.
- If you have a clay fire pit or chimenea it should be cured before use to help prevent cracking, please refer to the instructions below.
- Staining of surrounding surfaces can occur with fire pit or chimeneas featuring Weathered Steel components. This may be minimised through the application of Penetrol, fine oil or a metal primer before use.

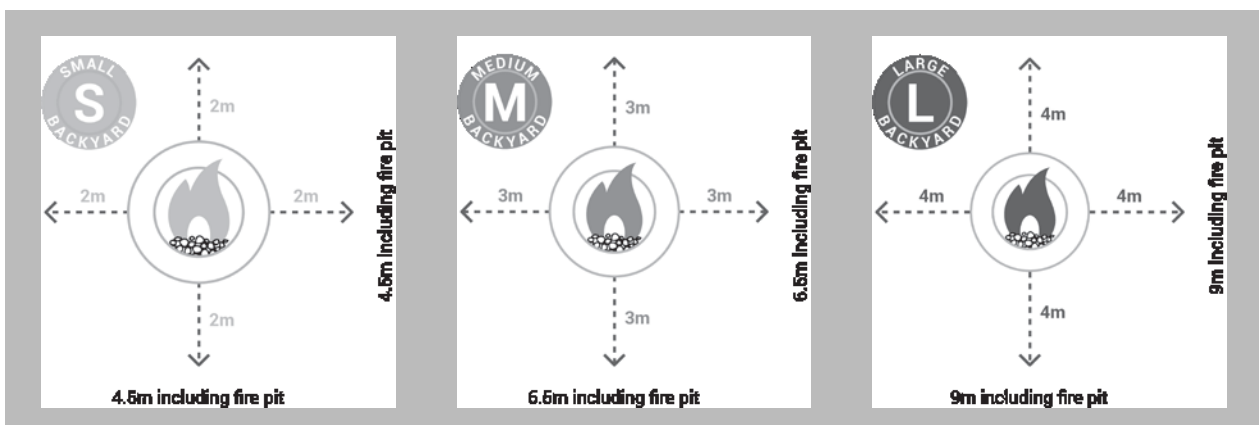
POSITIONING THE FIRE PIT OR CHIMENEA

- Please carefully consider the positioning of this product, as damage to underlying and surrounding surfaces and objects can occur from the radiant heat emitted by the fire pit or chimenea.
- Place your fire pit or chimenea on a level, heat-resistant and non-combustible surface, such as soil or gravel.
- Do not place the fire pit or chimenea on concrete, unprotected decking or tiles. The radiant heat emitted by the fire pit or chimenea may cause permanent damage such as scorching, burning or cracking to surfaces underneath and surrounding the fire pit or chimenea.
- Do not place on dry grass, wood chips, leaves or decorative bark. Scorching, burning or ignition may occur to areas underneath and surrounding the fire pit or chimenea.
- Avoid installing or operating the fire pit or chimenea where a direct draft may affect or fan the flames.
- This product is intended for outdoor use only. Do not use indoors or in confined spaces.
- Do not use this product in a tent, caravan, car or on a boat.
- If your fire pit or chimenea contains metal components, avoid placing it on surfaces that may be permanently stained by rust bleed.
- Position your fire pit or chimenea well away from any building structures (house, pergola, awning, garage, shed etc.), and away from combustible materials (wooden fencing, decking, furniture, trees and plant material etc.).

MINIMUM CLEARANCES

Installation clearance requirements must be adhered to. Refer below for the minimum clearances to items that are combustible or likely to be damaged by heat or smoke.

- Above the fire pit or chimenea: Minimum of 4 metres. Do not use the fire pit or chimenea under an awning or pergola if there is a risk of the structure or materials igniting or becoming damaged from the radiant heat.
- Liquid or gas fuels: Minimum of 10 metres – Do not store any liquid or gas fuels, cylinders or containers in the vicinity of the fire pit or chimenea. Ensure all fuel containers are sealed tight to prevent escaping vapours.



CURING YOUR CLAY FIRE PIT OR CHIMENEA

If your fire pit or chimenea is of clay construction then it needs to be cured before use to help prevent cracking, please see instructions below. Curing your clay fire pit or chimenea is an important step that is often overlooked. By curing you ensure that the clay can withstand the changes in heat caused by regular use and cold weather. This is a process that has been used for hundreds of years but often slips the mind of clay fire pit and chimenea owners. This can be a time-consuming process so we recommend setting aside an afternoon, when the weather is fine – not in high winds or rain.

When not in use the fire pit or chimenea must be kept dry, water may soak into the surface and cause the fire pit or chimenea to crack when reheated.

STEP ONE

First you must fill the fire pit or chimenea with sand, 2–3 inches in the base is preferable. This ensures that the flames of the fire do not directly touch the clay for the first few fires whilst you heat during the curing process. The sand also assists this process by absorbing some of the heat generated by the fire.

STEP TWO

Light a small fire on top of the sand using just kindling and paper. Carefully position the fire so that it is set in the middle of the sand and try to ensure that the flames do not come into too much contact with the edge of the fire pit or chimenea. Leave this to go out naturally after 5 minutes or so.

STEP THREE

Following this, you must allow the fire pit or chimenea to naturally cool. This may take a while as one of the reasons that clay fire pits or chimeneas are such great outdoor heaters is that the clay has the ability to hold heat and then radiate it over time. An hour between fires is ideal – test by touching the outside of the fire pit or chimenea with your hand after enough time has passed. Please take appropriate caution to not burn yourself. Empty the fire pit or chimenea of any ash or unburnt material and prepare it for the next step.

STEP FOUR

Repeat stages one to three again, each time making the fire progressively larger. We recommend using the kindling alone for the first three fires then on the fourth fire add a log and make progressively larger. Remember to allow the fire pit or chimenea to completely cool before the next fire.

Add kindling and pieces of wood and allow the fires to burn out naturally as before. It is recommended to repeat this process 5/6 times to ensure the best results.

Once this is complete you are ready to go. You can now use your clay fire pit or chimenea without sand.

FUEL SAFETY

- This product is only suitable for use with untreated wood fuel. Do not use coal or coal briquettes.
- If your fire pit or chimenea has a cooking feature only use untreated wood or charcoal fuel.
- Do not use petrol, white spirits, lighter fluid, alcohol or other similar chemicals to start a fire, re-start a fire or, enhance a fire. Never, ever pour any liquid fuel onto a fire that is already alight. This will cause a rapid increase in temperature which could damage the fire pit or chimenea. A rapid increase in flame can cause property damage, serious burns or injury.
- Do not use the fire pit or chimenea as a furnace or garden incinerator – only use as an outdoor heater or cooking grill.
- Do not burn waste materials such as paper, plastics or garbage in this fire pit or chimenea.
- Do not heat any unopened plastic, glass or metal containers on the fire pit or chimenea. Pressure may build up and cause the container to burst, possibly resulting in serious personal injury or damage to the fire pit or chimenea.
- Store wood fuel in a cool dry place – away from the possibility of sparks or embers.
- Do not place any flammable liquid or gas fuels or fuel containers within 10 metres around the fire pit or chimenea and always ensure that any fuel containers or cylinders nearby are sealed to prevent escaping vapour.
- This fire pit or chimenea must not be used in conjunction with a gas log set or other fuel system. Under no circumstances is this fire pit or chimenea to be modified or retrofitted to burn any fuel other than what is described in these instructions.

LIGHTING & REFUELLING

- Put a 30mm layer of dry washed sand in the base of the fire pit or chimenea. This acts as an insulator, helping to protect from damage through excessive heat. (Do not use garden loam or brick sand).
- Always start the fire slowly, burn dry kindling with some crumpled newspaper or Natural Firelighters before creating a larger fire. Use long safety matches or a long nosed lighter to light the fire.
- When using as a heater, wood is the best fuel and a couple of logs will be sufficient in producing enough heat.
- Never overload the fire pit or chimenea or allow wood to hang out over the edges. Always increase the heat slowly.
- Remember to never overfill the fire pit or chimenea or allow flames to emit out of the top or sides.
- Hot embers may emit while in use. Watch out for spot fires and extinguish immediately.

1. SET UP

- Place 3-4 firelighters in the base of the fire pit.
- Use kindling to construct a 'tee pee' structure over the firelighters.

2. IGNITING

- Light fire lighters with a utility lighter.
- Once kindling is alight, place half as much fire wood evenly over the tee pee structure forming a secondary tee pee.



3. MAINTAIN

- Add firewood as your structure burns down and starts to fail.
- To increase heat output and burning pace place kindling on the fire as needed.

4. EXTINGUISH

- Place sand over the fire to completely smoulder.
- DO NOT leave unattended until the fire is extinguished and the wood is completely blackened. Check with a poker.

WHAT YOU NEED



FIREWOOD



KINDLING



FIRELIGHTERS



FLAME SOURCE



CLEARING

SAFETY

- DO NOT use your fire pit during a total fire ban.
- Always check your local fire restrictions before lighting a fire.
- Closely supervise children and pets around the fire pit at all times.
- Always wear heat-resistant gloves when handling the fire pit and fuel.
- Please refer to instruction manual for further safety & operating advice.

EXTINGUISHING THE FIRE

- Make sure that the fire is completely extinguished before you leave the fire pit or chimenea unattended.
- Do not extinguish the fire with water, this can damage the fire pit or chimenea. Simply let the fire die out naturally or douse with sand.

IN CASE OF ACCIDENTAL FIRE

- In the event of an accidental fire, immediately smother the flames with sand or a fire extinguisher.
- For emergency purposes, we recommend the installation of an approved fire extinguisher in the vicinity of where the fire pit or chimenea is installed.
- In the case of out of control fire, call the emergency fire service in your area immediately.

HOW TO CORRECTLY SEASON YOUR BBQ GRILL PLATE

If your fire pit or chimenea is designed for cooking and is supplied with a grill plate, then it is recommended to regularly season the grill plate.

Correctly seasoning your grill plate creates a non-stick surface, prevents rust, enhances flavour, and improves heat distribution. It strengthens the grill plate, making it more durable and easier to clean. Regular seasoning helps maintain cooking performance while protecting the metal from moisture and wear, ensuring longer-lasting use.

How to season your grill plate:

STEP ONE: Clean the BBQ grill plate

Before seasoning, clean the BBQ grill plate thoroughly to remove any manufacturing residue or dust. Use warm water and mild soap, then rinse and dry completely to prevent rust.

STEP TWO: Preheat over the fire

Place the grill plate over your fire pit or chimenea and let it heat up for 5–10 minutes over an established fire. This will help evaporate any moisture and open the metal's pores for seasoning.

STEP THREE: Apply oil

Once the plate is warm, use a paper towel or clean cloth to apply a thin, even coat of high-smoke point oil (vegetable, flaxseed or grapeseed oil). Make sure to cover the entire cooking surface, including the edges.

STEP FOUR: Heat until smoking

Let the BBQ grill heat until the oil starts smoking and the surface darkens, which usually takes 10–20 minutes. This process bonds the oil to the metal, creating a durable non-stick layer.

STEP FIVE: Cool down & repeat

Allow the plate to cool slightly, then wipe off any excess oil. If the surface hasn't darkened enough, repeat the oiling and heating process 2–3 more times to build up the seasoning.

STEP SIX: Final wipe & storage

After the final round, give the grill plate a light wipe with oil while it's still warm. Store it in a dry place to avoid rusting when not in use.

COOKING ON YOUR GRILL

If your fire pit or chimenea is designed for cooking, then follow the below instructions:

- Stack kindling and firewood to the fire pit or chimenea and light according to the instructions. Heat up the unit and keep the fuel red hot for at least 30 minutes before first cooking on the unit.
- Wearing heat-resistant gloves, carefully place the grill into the unit, ensuring it is stable.
- Once the fuel has a coating of ash you can commence cooking.
- If refueling is required, always wear heat-resistant gloves to remove the grill as this will be very hot.
- When finished cooking, do not remove the grill until the unit has completely cooled.

FOOD & SAFETY

- **CAUTION!** Eating raw or undercooked meat can cause food poisoning.
- ALWAYS wash your hands before and after handling uncooked meat and before eating.
- ALWAYS keep raw meat away from cooked meat and other foods.
- DO NOT use the same utensils to handle uncooked and cooked foods.
- Before cooking ensure grill surfaces and utensils are clean.
- Ensure all meats are cooked thoroughly before eating. To reduce the risk of undercooked meat, cut open to ensure it is cooked all the way through. If meat has been cooked sufficiently, juices should run clear.
- Pre-cooking larger pieces of meat and joints is recommended before finally cooking on your grill.

CARE & MAINTENANCE

- Always wait for the fire pit or chimenea to be completely cool with no hot coals before any cleaning or maintenance.
- When emptying the fire pit or chimenea for cleaning or maintenance, always use a steel bucket for leftover coals and sand.
- Avoid using harsh chemical cleaners, abrasive tools or high-pressure water cleaners. Use a sponge or scouring pad with mild detergent and warm water.
- Change the sand in the bottom of the heater after every third use. Do not leave wet sand in the fire pit or chimenea for extended periods of time as this may lead to corrosion of the bowl.
- Make sure that rain does not collect in the bottom of the heater. Protect your fire pit or chimenea from rain and cold weather by using a protective cover, or moving it into a shed, garage or under cover when not in use. Never allow ice to form in the fire pit or chimenea as this may cause damage.
- Always inspect the fire pit or chimenea for fatigue and damage prior to each use.
- DO NOT use when there is a fault. Do not attempt to repair or replace any part of the appliance. Replace as and when necessary.
- DO NOT disassemble or modify the fire pit or chimenea in any manner other than as described within these instructions. Improper installation, adjustment, alteration, service or maintenance may cause injury, death or property damage.

PLEASE NOTE:

- If your fire pit or chimenea has been constructed from Weathering Steel it can be left untreated, however we recommend an annual coating of Penetrol, fine oil or metal primer to better preserve the rusted surface and reduce the chance of staining of nearby surfaces.
- If your fire pit or chimenea becomes scratched or marked, do not attempt to fix or sand away the marks, simply allow the natural corrosion process of the Weathering Steel to begin again and heal itself.
- Weathering Steel develops a protective coating over time. The appearance and texture of this item will age and discolour naturally from first use. Some slight flexing/warping of the metal may also occur. This is normal and is to be expected.
- If your fire pit or chimenea features black steel the finish will age and discolour naturally from first use. Some slight flexing/warping of the metal may also occur. This is normal and is to be expected.

ASSEMBLING YOUR FIRE PIT OR CHIMENEA

- Ensure carton is in the upright position before attempting to remove the fire pit and components.
- Check for weight warning icons on the packaging. Carefully lift the fire pit components from the carton. Use two people where indicated.
- Carefully remove fire pit components from the packaging – ensure all components are located before disposing of the packaging.
- **WARNING!** DO NOT over tighten bolts. Only tighten with moderate pressure to avoid damaging the bolts or components of the firepit.

AMES Australasia Pty Ltd (AMES) guarantees that this product will be free from defects in workmanship and materials for 12 months from the date of purchase. If such a defect becomes evident during that period, AMES will, at its option, either repair or replace the product. To claim under this guarantee, the product should be returned to the place of purchase, together with proof of purchase, for repair or replacement. Any handling and transportation (and other expenses incurred in claiming under this guarantee) are not covered by this guarantee and will not be borne by AMES. The obligation of AMES under this guarantee is limited to the circumstances set out above and is subject to: the product not having been altered, tampered with or otherwise dealt with by any person in a manner other than as intended in respect of the relevant product; and the product not having been used or applied in a manner that is contrary to customary usage or application for the relevant product or contrary to any stated instructions or specification of AMES. In addition to other rights and remedies that may be available under law, our goods come with guarantees that cannot be excluded under the Australia consumer law (for consumers in Australia) and the Consumer Guarantees Act (for consumers in NZ). If you are a consumer in Australia, you are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are a consumer in New Zealand, we will comply with our obligations to you under the Consumer Guarantees Act. Call: (Australia) 1300 254 395 E-mail: glow@amesau.com Address: Ames Australasia Pty Ltd, 1/660 Doncaster Road, Doncaster, Victoria, Australia, 3108. Website: www.glowheating.com.au